





# Do you struggle to get an appointment with your GP at a time to suit you?

We all know that contacting your GP for medical advice outside of surgery hours or during the working day, can be difficult.

**To help provide advice and reassurance, you are now able to access a 24/7, 365 days a year GP telephone helpline.** The doctor can provide advice, diagnosis, reassurance and a course of action as necessary.

## The GP helpline includes:

-  **24/7, 365 days-a-year telephone helpline**
-  **An online face-to-face consultation service**
-  **Electronic Private Prescription Services**
-  **Health information service**



To arrange your private GP telephone consultation, please call

**0345 303 7417\***

To arrange a Your Online Doctor consultation, please call

**0345 127 7053\***

and book an appointment with the operator.

\*Calls cost no more than a national rate call charge.

The service is not a replacement for your own NHS GP. You may still need to see your own NHS GP or contact the emergency services if the doctor feels it is necessary. Irish female residents cannot use the service if they are, or suspect they may be pregnant.

The GP Telephone Consultation Service is available 24 hours a day, 7 days a week; the Online Doctor Service is available from 8.30am to 6.30pm Monday to Friday (excluding Bank Holidays).

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